

Betsy Ross House Guide (Part-time, Seasonal Position)

The Betsy Ross House, located at 239 Arch Street, is seeking an energetic part-time House Guide for the 2026 season (March–October). As one of Philadelphia’s most visited historic attractions, the House welcomes over 200,000 visitors each year. Our team is responsible for creating a positive, engaging experience for every guest.

Position Overview:

This role combines your passion for history with customer service, as you’ll be selling tickets and sharing your knowledge of the past. Guides will be stationed inside the historic house, in the breezeway (a covered outdoor area), and in the courtyard.

Responsibilities:

- Interpret the House, Betsy Ross’ life, the founding of the museum, and 18th-century life for visitors.
- Guide individuals and school groups safely through the House.
- Assist visitors/school groups with needs inside and beyond the House.
- Distribute, collect, and sanitize audio tour headsets.
- Maintain the cleanliness and organization of visitor areas.
- Sell admission tickets and process transactions.
- Answer visitor questions in person and over the phone.
- Handle basic cash transactions.
- Monitor the courtyard, ensuring guests follow site rules (e.g., no climbing on structures, no smoking, no open alcoholic beverages). Be prepared to engage with visitors in a polite but firm manner when enforcing these rules.

Requirements:

- Comfortable working in a fast-paced, high-energy environment with large crowds.
- Willingness to work outdoors, sometimes in inclement weather.
- Ability to stand and walk for extended periods.
- A strong interest in history is preferred.
- Weekend availability is required.
- Hours: Typically, 9:30 AM – 5:30 PM.
- Seasonal Commitment: March – October 2026. This is a one-season, temporary position with no guarantee of continued employment beyond the 2026 season.
- Lock Down Dates (Cannot Request off):
 - June 6th –14th
 - July 2nd - 4th

Job Type: Part-time, Seasonal

Pay: \$13.50 per hour

Interested candidates should be prepared to engage with the public, provide excellent customer service, and bring history to life in a meaningful way.