

Betsy Ross House Guide (Part-time, Seasonal Position)

The Betsy Ross House, located at 239 Arch Street, is seeking an energetic part-time Historic House Guide. As Philadelphia's most visited historic attraction after Independence Hall and the Liberty Bell, the House receives more than 200,000 visitors a year. It is the Guide's job to ensure a positive experience for every visitor.

The Guide is stationed outside the historic house, in the breezeway, in a covered outdoor area for most of the shift.

The Guide is responsible for the following tasks:

- Interpret the interior/exterior of the house, Betsy Ross' life, the founding of the museum, and 18th century life for visitors
- Guide visitors/school groups safely through the House **Assist visitors/school groups with needs in the area and beyond the House**
- Distribute, collect, sanitize audio tour headsets **Assisting with straightening and keeping the grounds clean The Guide will also be trained as a Visitor**

Experience Team Member, and when necessary, will be responsible for the following:

- Selling admission tickets to the House
- Basic cash handling
- Answering phone calls and Visitor questions

This job frequently deals with high volumes of people moving through a small Museum space. Ideal candidates are comfortable in a fast-paced and high-energy environment. The Guide is an integral part of the Betsy Ross House Guest Services team and is expected to be congenial and helpful. Candidates should be willing to work outside, sometimes in inclement weather, and stand/walk around for extended periods of time.

A strong interest in history is preferred

Weekend availability is required!